GENESYS™

Interaction Concentrator Physical Data Model for a Microsoft SQL Database

Table G_CUSTOM_DATA_P

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Table G_CUSTOM_DATA_P

This table contains principal information about user data that is attached to a voice call interaction. This information originates from T-Server's EventUserEvent TEvents.

> ### Tip
> To assist you in preparing supplementary documentation, click the following link to download a comma-separated text file containing information such as the data types and descriptions for all columns in this table: Download a CSV file.
>
> **Hint:** For easiest viewing, open the downloaded CSV file in Excel and adjust settings for column widths, text wrapping, and so on as desired. Depending on your browser and other system settings, you might need to save the file to your desktop first.

Column List

Legend

Column	Data Type	P	M	F	Description
ID	numeric(16)	X	X		The unique, autonumbered ID of this record. This is the primary key.
CallID	varchar(50)				This field points to the record in the G_CALL table that represents the call with which the data is associated. This field may be NULL.
PartyID	varchar(50)				This field points to the PARTYGUID record in the G_PARTY table, which represents the

Column	Data Type	P	M	F	Description
					party ID that remains unchanged during the lifetime of the party. This field may be NULL.
PSEQ	int		X		The sequence that corresponds to a record in the G_PARTY_HISTORY table.
EndPointID	int				This field contains the DBID of the endpoint that added, changed, or deleted the data. If the data was taken from the event that caused the creation of the respective call, then this is the first party created in the call. If the data was taken from the AttachedDataChangedEvent, then the party is defined by the **ThirdPartyDN** attribute, if any exists. Otherwise, this is the party that is defined by the **ThisDN** attribute (if any). For other changes, the party is defined by the **ThisDN** attribute.
EndPointDN	varchar(255)				The device number that is associated with the data.
AgentID	int				The DBID of

Column	Data Type	P	M	F	Description
					the agent object that represents the person who changed the data. This is the agent who logged into the endpoint that is associated with the data change (if this information is available during run time).
SwitchID	int				The DBID of the Switch object that owns the endpoint that is associated with the change. If the EndPointID field is NULL, then so is this field, and vice versa.
TenantID	int				The DBID of the Tenant that is associated with the Switch.
Added	datetime		X		The GMT-equivalent date and time when the key was changed. The date and time are taken from the T-Server (or other data provider) notification.
Added_ts	int				The UTC-equivalent value of the ADDED field.
Added_tcode	int				A reference, derived from the value in

Column	Data Type	P	M	F	Description
					the ADDED_TS field, to a record in the G_TIMECODE table.
CUST_DATA_1	varchar(128)				The value of the **cust-data-1** attribute of userdata.
CUST_DATA_2	varchar(128)				The value of the **cust-data-2** attribute of userdata
CUST_DATA_3	varchar(128)				The value of the **cust-data-3** attribute of userdata
CUST_DATA_4	varchar(128)				The value of the **cust-data-4** attribute of userdata
CUST_DATA_5	varchar(128)				The value of the **cust-data-5** attribute of userdata
CUST_DATA_6	varchar(128)				The value of the **cust-data-6** attribute of userdata
CUST_DATA_7	varchar(128)				The value of the **cust-data-7** attribute of userdata
CUST_DATA_8	varchar(128)				The value of the **cust-data-8** attribute of userdata
CUST_DATA_9	varchar(128)				The value of the **cust-data-9** attribute of userdata
CUST_DATA_10	varchar(128)				The value of

Column	Data Type	P	M	F	Description
					the **cust-data-10** attribute of userdata
CUST_DATA_11	varchar(128)				The value of the **cust-data-11** attribute of userdata
CUST_DATA_12	varchar(128)				The value of the **cust-data-12** attribute of userdata
CUST_DATA_13	varchar(128)				The value of the **cust-data-13** attribute of userdata
CUST_DATA_14	varchar(128)				The value of the **cust-data-14** attribute of userdata
CUST_DATA_15	varchar(128)				The value of the **cust-data-15** attribute of userdata
CUST_DATA_16	varchar(128)				The value of the **cust-data-16** attribute of userdata
CUST_DATA_17	varchar(128)				The value of the **cust-data-17** attribute of userdata
CUST_DATA_18	varchar(128)				The value of the **cust-data-18** attribute of userdata
CUST_DATA_19	varchar(128)				The value of the **cust-data-19** attribute of userdata
GSYS_DOMAIN	int				Reserved

Table G_CUSTOM_DATA_P

Column	Data Type	P	M	F	Description
GSYS_PARTITION	int				A key that is used for partitioning.
GSYS_SYS_ID	int				System ID. Reserved for future use.
GSYS_SEQ	bigint				Insert Sequence. Not unique.
GSYS_USEQ	bigint				Update Sequence. Not unique.
GSYS_TS	datetime				Reserved
GSYS_TC	int				Reserved
GSYS_EXT_VCH1	varchar(255)				Reserved
GSYS_EXT_VCH2	varchar(255)				Reserved
GSYS_EXT_INT1	int				A flag that identifies if the UserEvent that caused the record came from a device at a time when that device was participating in an active call. A value of 1 indicates that the UserEvent was generated while the device was participating in an active call; otherwise, the value is 0.
GSYS_EXT_INT2	int				Reserved