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Interaction Concentrator Physical Data Model for an Oracle Database

Data Source Session Control Schema

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Data Source Session Control Schema

The tables in this schema are control tables for each ICON provider. Provider refers to the ICON functionality that provides data for a particular ICON database schema. ICON populates the table for a particular provider only if the corresponding role option has been defined for the ICON Application. All the tables in this schema have the same structure.

For information about when records are created and updated in the provider control tables, see the section in the *Interaction Concentrator User's Guide* about **determining data availability and reliability**.

Data Source Session Control Schema Diagram

_tbl_1		
	col1	col2
col1_0	col1_0_0	col2_0
col1_1	col1_1_0	col2_1
col1_2	col1_2_0	col2_2
col1_3	col1_3_0	col2_3
col1_4	col1_4_0	col2_4
col1_5	col1_5_0	col2_5
col1_6	col1_6_0	col2_6
col1_7	col1_7_0	col2_7
col1_8	col1_8_0	col2_8
col1_9	col1_9_0	col2_9
col1_10	col1_10_0	col2_10
col1_11	col1_11_0	col2_11
col1_12	col1_12_0	col2_12
col1_13	col1_13_0	col2_13
col1_14	col1_14_0	col2_14
col1_15	col1_15_0	col2_15
col1_16	col1_16_0	col2_16
col1_17	col1_17_0	col2_17
col1_18	col1_18_0	col2_18
col1_19	col1_19_0	col2_19
col1_20	col1_20_0	col2_20
col1_21	col1_21_0	col2_21
col1_22	col1_22_0	col2_22
col1_23	col1_23_0	col2_23
col1_24	col1_24_0	col2_24
col1_25	col1_25_0	col2_25
col1_26	col1_26_0	col2_26
col1_27	col1_27_0	col2_27
col1_28	col1_28_0	col2_28
col1_29	col1_29_0	col2_29
col1_30	col1_30_0	col2_30
col1_31	col1_31_0	col2_31
col1_32	col1_32_0	col2_32
col1_33	col1_33_0	col2_33
col1_34	col1_34_0	col2_34
col1_35	col1_35_0	col2_35
col1_36	col1_36_0	col2_36
col1_37	col1_37_0	col2_37
col1_38	col1_38_0	col2_38
col1_39	col1_39_0	col2_39
col1_40	col1_40_0	col2_40
col1_41	col1_41_0	col2_41
col1_42	col1_42_0	col2_42
col1_43	col1_43_0	col2_43
col1_44	col1_44_0	col2_44
col1_45	col1_45_0	col2_45
col1_46	col1_46_0	col2_46
col1_47	col1_47_0	col2_47
col1_48	col1_48_0	col2_48
col1_49	col1_49_0	col2_49
col1_50	col1_50_0	col2_50
col1_51	col1_51_0	col2_51
col1_52	col1_52_0	col2_52
col1_53	col1_53_0	col2_53
col1_54	col1_54_0	col2_54
col1_55	col1_55_0	col2_55
col1_56	col1_56_0	col2_56
col1_57	col1_57_0	col2_57
col1_58	col1_58_0	col2_58
col1_59	col1_59_0	col2_59
col1_60	col1_60_0	col2_60
col1_61	col1_61_0	col2_61
col1_62	col1_62_0	col2_62
col1_63	col1_63_0	col2_63
col1_64	col1_64_0	col2_64
col1_65	col1_65_0	col2_65
col1_66	col1_66_0	col2_66
col1_67	col1_67_0	col2_67
col1_68	col1_68_0	col2_68
col1_69	col1_69_0	col2_69
col1_70	col1_70_0	col2_70
col1_71	col1_71_0	col2_71
col1_72	col1_72_0	col2_72
col1_73	col1_73_0	col2_73
col1_74	col1_74_0	col2_74
col1_75	col1_75_0	col2_75
col1_76	col1_76_0	col2_76
col1_77	col1_77_0	col2_77
col1_78	col1_78_0	col2_78
col1_79	col1_79_0	col2_79
col1_80	col1_80_0	col2_80
col1_81	col1_81_0	col2_81
col1_82	col1_82_0	col2_82
col1_83	col1_83_0	col2_83
col1_84	col1_84_0	col2_84
col1_85	col1_85_0	col2_85
col1_86	col1_86_0	col2_86
col1_87	col1_87_0	col2_87
col1_88	col1_88_0	col2_88
col1_89	col1_89_0	col2_89
col1_90	col1_90_0	col2_90
col1_91	col1_91_0	col2_91
col1_92	col1_92_0	col2_92
col1_93	col1_93_0	col2_93
col1_94	col1_94_0	col2_94
col1_95	col1_95_0	col2_95
col1_96	col1_96_0	col

[illegible]

Data Source Session Control Data Model Diagram
View Large

List of Tables

Table	Description
G_DSS_CFG_PROVIDER	The control table for the cfg role, which stores configuration-related information. The data source is Configuration Server.

Table	Description
G_DSS_GCC_PROVIDER	The control table for the gcc role, which stores interaction-related and party-related information. The data sources are T-Server and Interaction Server.
G_DSS_GLS_PROVIDER	The control table for the gls role, which stores data that pertains to agent states and agent login sessions. The data sources are T-Server and Interaction Server.
G_DSS_GOS_PROVIDER	The control table for the gos role, which stores data that pertains to outbound calls and campaigns. The data source is Outbound Contact Server (OCS).
G_DSS_GUD_PROVIDER	The control table for the gud role, which stores data that pertains to attached data associated with interactions. The data sources are T-Server and Interaction Server.

List of Indexes

No indexes are defined.

List of References

No references defined.