

GENESYS

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Interaction Concentrator Physical Data Model for an Oracle Database

Table G DSS GUD PROVIDER

Table G_DSS_GUD_PROVIDER

The control table for the gud role, which stores data that pertains to attached data associated with interactions. The data sources are T-Server and Interaction Server.

Tip

To assist you in preparing supplementary documentation, click the following link to download a comma-separated text file containing information such as the data types and descriptions for all columns in this table: Download a CSV file.

Hint: For easiest viewing, open the downloaded CSV file in Excel and adjust settings for column widths, text wrapping, and so on as desired. Depending on your browser and other system settings, you might need to save the file to your desktop first.

Column List

Legend

| Column | Data Type | Р | M | F | Description |
|--------------|-----------|---|---|---|-----------------------------------------------------------------------------------------------------|
| DSS_ID | INTEGER | X | X | | The data source session ID. Refer to the GSYS_DOMAIN field in all corresponding operational tables. |
| ICON_DBID | INTEGER | X | X | | The DBID of the ICON instance that created this record. |
| DS_DBID | INTEGER | | | | The DBID of the data source to which ICON connected. |
| DS_DBID_PRIM | INTEGER | | | | The DBID of the primary data source server (if |

| Column | Data Type | Р | M | F | Description |
|---------------|-------------|---|---|---|-----------------------------------------------------------------------------------------------------------------------------------------------------------------|
| | | | | | defined in the Configuration Layer). |
| DS2_DBID | INTEGER | | | | The DBID of the Switch for the T-Server or Interaction Server. |
| | | | | | The type of data source server: |
| DS_TYPE | INTEGER | | | | • 1—T-Server |
| | | | | | • 2—Interaction Server |
| ICON_STIME | TIMESTAMP | | | | The timestamp when ICON was started. |
| DSCONN_STIME | TIMESTAMP | | | | The timestamp when connection to the data source server was established. |
| DSCONN_SDSTIM | IETIMESTAMP | | | | The data source server timestamp when the connection to ICON was established. If the data source server timestamp is not available, the ICON timestamp is used. |
| DSCONN_SDSTS | INTEGER | | | | The UTC- equivalent value of the DSCONN_SDSTIME field. |
| DSCOMM TYPE | INTECED | | | | The type of connection: |
| DSCONN_TYPE | INTEGER | | | | • 1—First connection |

| Column | Data Type | Р | M | F | Description |
|---------------|---------------|---|---|---|-----------------------------------------------------------------------------------------------------------------------------------------------|
| | | | | | 2—Reconnect 3—Data source server restart (when possible) 4—Switch reconnection (when possible) |
| | | | | | 5—Switchover (when possible) |
| ICON_ETIME | TIMESTAMP | | | | The timestamp when ICON shut down. |
| DSCONN_ETIME | TIMESTAMP | | | | The timestamp when the data source server disconnected. |
| FEVENT_ITIME | TIMESTAMP | | | | The timestamp of the first event for which data was stored on the connection (ICON time). |
| FEVENT_DSTIME | TIMESTAMP | | | | The timestamp of the first event for which data was stored on the connection (time from the data source server event). |
| FEVENT_DSSEQ | VARCHAR2(255) | | | | The event sequence number of the first event for which data was stored on the connection (sequence number from the data source server event). |

| Column | Data Type | Р | M | F | Description |
|---------------|---------------|---|---|---|----------------------------------------------------------------------------------------------------------------------------------------------|
| FEVENT_CSEQ | INTEGER | | | | The transaction ID (CSEQ) of data storage for the first stored event on the connection. |
| FEVENT_DSUTC | INTEGER | | | | The UTC- equivalent value of the FEVENT_DSTIME field. |
| LEVENT_ITIME | TIMESTAMP | | | | The timestamp of the last event for which data was stored on the connection (ICON time). |
| LEVENT_DSTIME | TIMESTAMP | | | | The timestamp of the last event for which data was stored on the connection (time from the data source server event). |
| LEVENT_DSSEQ | VARCHAR2(255) | | | | The event sequence number of the last event for which data was stored on the connection (sequence number from the data source server event). |
| LEVENT_CSEQ | INTEGER | | | | The transaction ID (CSEQ) of data storage for the last stored event on the connection. |
| LEVENT_DSUTC | INTEGER | | | | The UTC- equivalent value of the LEVENT_DSTIME field. |

| Column | Data Type | Р | M | F | Description |
|----------------|---------------|---|---|---|---------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| NODATA_IUTC | INTEGER | | | | The UTC equivalent of the ICON timestamp in situations in which no data is received during a predefined time interval. The value of the time interval is 5 minutes. |
| ICON_DBID_PRIM | INTEGER | | | | The DBID of the Primary ICON. Currently not used (reserved). |
| DS_VERSION | VARCHAR2(255) | | | | Reserved |
| CFG_SERVER | VARCHAR2(255) | | | | Reserved |
| R_CREATE_DBLT | TIMESTAMP | | | | The timestamp for record creation (IDB local time). |
| R_UPDATE_DBLT | TIMESTAMP | | | | The timestamp of record update when event data changes (IDB local time). |
| R_CREATE_UTC | INTEGER | | | | The UTC- equivalent value of the R_CREATE_DBLT field. |
| R_UPDATE_UTC | INTEGER | | | | The UTC- equivalent value of the R_UPDATE_DBLT field when event data changes. |
| EXT_INT1 | INTEGER | | | | Reserved |
| EXT_INT2 | INTEGER | | | | Reserved |
| EXT_INT3 | INTEGER | | | | Reserved |
| EXT_VCH1 | VARCHAR2(255) | | | | Reserved |
| EXT_VCH2 | VARCHAR2(255) | | | | Reserved |
| EXT_VCH3 | VARCHAR2(255) | | | | Reserved |