

GENESYS

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Interaction Concentrator Physical Data Model for an Oracle Database

Table G IS LINK

Table G_IS_LINK

This table contains information regarding the latest state of the intersite link. An intersite link allows you to connect the information regarding two calls that originated on two different sites. The state is derived from the information supplied by the T-Server application.

Tip

To assist you in preparing supplementary documentation, click the following link to download a comma-separated text file containing information such as the data types and descriptions for all columns in this table: Download a CSV file.

Hint: For easiest viewing, open the downloaded CSV file in Excel and adjust settings for column widths, text wrapping, and so on as desired. Depending on your browser and other system settings, you might need to save the file to your desktop first.

Column List

Legend

Column	Data Type	Р	М	F	Description
ID	NUMBER(16)	X	X		This is the unique identifier. This is the primary key.
LinkID	VARCHAR2(50)		X		This is the intersite link ID, which identifies the association between two calls.
CallID	VARCHAR2(50)		X	Х	The current call UUID.
IsLinkType	INTEGER		X		The type of IS- Link. One of the following values: • 0—bidirection

Column	Data Type	Р	M	F	Description
					IS-Link. • 1—unidirectional-Unidire IS-Link. • 2—source-Unidirectional IS-Link. • 3—target-Unidirectional IS-Link. #DICTIONARY TYPE 27
RemoteLocation	VARCHAR2(255)				The name of remote switch where the instance of the second call in the association is located.
State	INTEGER		X		The current link state. One of the following values: • 0—unknown-Reserved. • 1—active-IS-Link is active. • 2—terminated-IS-Link is terminated. Not currently supported. • 3—failed-IS-Link is failed; no pair is expected on the other site.
MergeState	INTEGER				The result of execution of merge procedure. One of the following

Column	Data Type	Р	M	F	Description	
					 values: 1—not_processed procedure has not processed this record yet. 2—incomplete-Link has no pair. 	
					3—complete-Me procedure completed. #DICTIONARY TYPE 23	erge
Initiated	TIMESTAMP(3)		Х		The GMT- equivalent date and time when the link was initiated.	
Initiated_ts	INTEGER				The UTC- equivalent value of the INITIATED field.	
Initiated_tcode	INTEGER				A reference, derived from the value of the INITIATED_TS field, to a record in the G_TIMECODE table.	
Terminated	TIMESTAMP(3)				The date and time when the link was terminated.	
Terminated_ts	INTEGER				The UTC- equivalent value of the TERMINATED field.	
Terminated_tcod	e INTEGER				A reference, derived from the value of the TERMINATED_TS field, to a	

Column	Data Type	Р	M	F	Description
					record in the G_TIMECODE table.
LastChange	TIMESTAMP(3)		X		The date and time of the last update to the link history.
LastChange_ts	INTEGER				The UTC- equivalent value of the LASTCHANGE field.
LastChange_tcod	delNTEGER				A reference, derived from the value of the LASTCHANGE_TS field, to a record in the G_TIMECODE table.
GSYS_DOMAIN	INTEGER				Contains the data source session ID (DSS_ID) for the session that was active when the data was processed by ICON. For more information, see the description in System Fields (for DB2, Microsoft SQL Server, Oracle, or PostgreSQL, respectively).
GSYS_PARTITION	INTEGER				A key that is used for partitioning.
GSYS_SYS_ID	INTEGER				System ID. Reserved for future use.
GSYS_SEQ	INTEGER				Insert Sequence. Not unique.
GSYS_USEQ	INTEGER				Update Sequence. Not

Column	Data Type	Р	M	F	Description
					unique.
GSYS_TS	TIMESTAMP(3)				Reserved
GSYS_TC	INTEGER				Reserved
GSYS_EXT_VCH1	VARCHAR2(255)				The TEvent sequence for the IS_LINK creation event.
GSYS_EXT_VCH2	VARCHAR2(255)				Reserved
GSYS_EXT_INT1	INTEGER				Reserved
					Can be set by the gsysIRMerge procedure during interaction merge execution, to one of the following values:
					 -3—Partially merged (reattached nodes).
GSYS_EXT_INT2	INTEGER				 -2—Neither interaction record (IR) has terminated.
					• -1—Only one IR has not terminated.
					 0—All IRs have been terminated (ready for merge).
					 1—Partially merged (not reattached).