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Interaction Concentrator Physical Data Model for an Oracle Database

Table G_ROUTE_RES_VQ_HIST

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This table contains information about the use of virtual queues in interaction processing, according to the data passed from the Universal Routing Server through the T-Server or Interaction Server application.

Tip

To assist you in preparing supplementary documentation, click the following link to download a comma-separated text file containing information such as the data types and descriptions for all columns in this table: [Download a CSV file](#).

Hint: For easiest viewing, open the downloaded CSV file in Excel and adjust settings for column widths, text wrapping, and so on as desired. Depending on your browser and other system settings, you might need to save the file to your desktop first.

Column List

Legend

Column	Data Type	P	M	F	Description
ID	NUMBER(16)	X	X		The unique, autonumbered ID of the record. This is the primary key. Autonumbering is controlled by the RDBMS.
PartyID	VARCHAR2(50)		X		The ID of the party that is associated with the routing point/strategy.
CallID	VARCHAR2(50)		X		The unique ID of the interaction.
VQID	VARCHAR2(50)		X		Uniquely identifies each virtual queue record, as it is

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Column	Data Type	P	M	F	Description
					reported by URS in attached user data.
VQSeq	INTEGER		X		Local VQ sequence of VQ associated with the PARTY of type RoutingPoint/Strategy, numbered sequentially from 0 to N - 1, where N is the last VQ reported by URS, related to specific Route Result.
Added	TIMESTAMP(3)		X		The GMT-equivalent date and time of the record, based on time provided by T-Server/Interaction Server in notification events.
Added_ts	INTEGER				The UTC-equivalent of the value of the ADDED field.
Added_tcode	INTEGER				A reference, derived from the value of the ADDED_TS field, to a record in the G_TIMECODE table.
GSYS_DOMAIN	INTEGER				Contains the data source session ID (DSS_ID) for the session that was active when the data was processed by ICON. For

Table G_ROUTE_RES_VQ_HIST

Column	Data Type	P	M	F	Description
					more information, see the description in System Fields (for DB2, Microsoft SQL Server, Oracle, or PostgreSQL, respectively).
GSYS_PARTITION	INTEGER				A key used for partitioning.
GSYS_SYS_ID	INTEGER				System ID.
GSYS_SEQ	INTEGER				The non-unique sequence number of the statements to be inserted into the database.
GSYS_USEQ	INTEGER				Reserved.
GSYS_TS	TIMESTAMP(3)				Reserved for future use.
GSYS_TC	INTEGER				Reserved for future use.
GSYS_EXT_VCH1	VARCHAR2(255)				Reserved for future use.
GSYS_EXT_VCH2	VARCHAR2(255)				Reserved for future use.
GSYS_EXT_VCH3	VARCHAR2(255)				Reserved for future use.
GSYS_EXT_VCH4	VARCHAR2(255)				Reserved for future use.
GSYS_EXT_INT1	INTEGER				Reserved for future use.
GSYS_EXT_INT2	INTEGER				Reserved for future use.
GSYS_EXT_INT3	INTEGER				Reserved for future use.
GSYS_EXT_INTEGER	INTEGER				Reserved for future use.