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Interaction Concentrator Physical Data Model for a PostgreSQL Database

Virtual Queue History Schema

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Virtual Queue History Schema

The single table in this schema captures timestamps from Universal Routing Server (URS) related to virtual queues (VQs).

Important

This functionality requires URS release 8.1.100.08 or higher.

Virtual Queue History Schema Diagram

G_ROUTE_RES_VQ_HIST		
ID	NUMERIC(16)	<pk>
PartyID	VARCHAR(50)	
CallID	VARCHAR(50)	
VQID	VARCHAR(50)	
VQSeq	INTEGER	
Added	TIMESTAMP	
Added_ts	INTEGER	
Added_tcode	INTEGER	
GSYS_DOMAIN	INTEGER	
GSYS_PARTITION	INTEGER	
GSYS_SYS_ID	INTEGER	
GSYS_SEQ	BIGINT	
GSYS_USEQ	BIGINT	
GSYS_TS	TIMESTAMP	
GSYS_TC	INTEGER	
GSYS_EXT_VCH1	VARCHAR(255)	
GSYS_EXT_VCH2	VARCHAR(255)	
GSYS_EXT_VCH3	VARCHAR(255)	
GSYS_EXT_VCH4	VARCHAR(255)	
GSYS_EXT_INT1	INTEGER	
GSYS_EXT_INT2	INTEGER	
GSYS_EXT_INT3	INTEGER	
GSYS_EXT_INT4	INTEGER	

Virtual Queue History Data Model
Diagram View Large

List of Tables

Table	Description
G_ROUTE_RES_VQ_HIST	This table contains information about the use of virtual queues in interaction processing, according to the data passed from the Universal Routing Server through the T-Server or Interaction Server

Table	Description
	application.

List of Indexes

Table	Index Name	U	C
G_ROUTE_RES_VQ_HIST	IDX_G_R_RES_VQ_H	X	

List of References

No references defined.