

GENESYS

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Interaction Concentrator Physical Data Model for a PostgreSQL Database

Table GCX GROUP ROUTEDN

Table GCX_GROUP_ROUTEDN

This table stores information about the associations of Agent/Place/DN Groups to Route DNs, including terminated associations.

Tip

To assist you in preparing supplementary documentation, click the following link to download a comma-separated text file containing information such as the data types and descriptions for all columns in this table: Download a CSV file.

Hint: For easiest viewing, open the downloaded CSV file in Excel and adjust settings for column widths, text wrapping, and so on as desired. Depending on your browser and other system settings, you might need to save the file to your desktop first.

Column List

Legend

Column	Data Type	Р	M	F	Description
ID	bigserial	X	X		The unique, autonumbered ID of this record. This is a primary key.
GroupID	integer		X	X	The DBID of the Group (Agent, Place, DN) object that is associated with EndPointID (the Route DN object).
EndPointID	integer		X	X	The DBID of the Route DN object that is associated with GroupID (the Agent, Place, or DN group).
Status	integer		X		The status of

Column	Data Type	Р	M	F	Description
					the record. One of the following values:
					0—Unknown. Reserved for when ICON is unable to determine record status.
					• 1—Record is active.
					 2—Record is inactive (deleted).
					#DICTIONARY TYPE 24
Created	timestamp				The GMT- equivalent date and time when the record was written to IDB. This is not necessarily the actual creation time of the record.
Deleted	timestamp				The GMT- equivalent date and time when this association was deleted.
Created_ts	integer				The UTC- equivalent value of the CREATED value.
Created_tcode	integer				A reference, derived from the value in the CREATED_TS field, to a record in the G_TIMECODE table.
Deleted_ts	integer				The UTC-

Column	Data Type	Р	M	F	Description
					equivalent value of the DELETED value.
Deleted_tcode	integer				A reference, derived from the value in the DELETED_TS field, to a record in the G_TIMECODE table.
GSYS_DOMAIN	integer				Contains the data source session ID (DSS_ID) for the session that was active when the data was processed by ICON. For more information, see the description in System Fields (for DB2, Microsoft SQL Server, Oracle, or PostgreSQL, respectively).
GSYS_PARTITION	integer				A key that is used for partitioning.
GSYS_SYS_ID	integer				System ID. Reserved for future use.
GSYS_SEQ	bigint				Insert Sequence. Not unique.
GSYS_USEQ	bigint				Update Sequence. Not unique.
GSYS_TS	timestamp				Reserved
GSYS_TC	integer				Reserved
GSYS_EXT_VCH1	varchar(255)				Reserved
GSYS_EXT_VCH2	varchar(255)				Reserved
GSYS_EXT_INT1	integer				A flag

Column	Data Type	Р	M	F	Description
					indicating the reliability of timestamp information stored in the CREATED and DELETED fields. One of the following values:
					• 0—Highly reliable; timestamps for both fields are taken from Configuration Server runtime notifications or the Configuration Server history log.
					1—CREATED timestamp is that of the time when configuration data was requested from Configuration Server, either during the initial ICON startup or during synchronization.
					• 2—DELETED timestamp is that of the time when configuration data was requested from Configuration Server; either

Column	Data Type	Р	M	F	Description
					during the initial ICON startup or during synchronization • 3—Both CREATED and DELETED timestamps are taken from the time when configuration data was requested from Configuration Server, either during the initial ICON startup or during synchronization
GSYS_EXT_INT2	integer				Reserved