

GENESYS

This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Workspace Desktop Edition Deployment Guide

Accessibility Options

Accessibility Options

Contents

- 1 Accessibility Options
 - 1.1 Accessibility

Accessibility

accessibility.agent-state-change-bell

- Default Value: ""
- Valid Values: Letters A to Z and a to z. Numbers 0 through 9. All special characters that are valid Windows file names.
- · Changes take effect: At the next interaction.
- Description: Specify the agent state change sound configuration string -- for example: Sounds\bell.mp3|7|0
 The value has three components that are separated by the character '|':
- 1. The file name and folder relative to the application folder.
- 2. The priority -- The higher the integer the higher the priority.
- 3. The duration:
 - a. 0 means play the whole sound one time.
 - b. An integer > 0 means a time, in milliseconds, to play and repeat the sound.

accessibility.interaction-state-change-bell

- Default Value: ""
- Valid Values: Letters A to Z and a to z. Numbers 0 through 9. All special characters that are valid Windows file names.
- · Changes take effect: At the next interaction.
- Description: Specify the interaction state change sound configuration string -- for example: Sounds\
 chord.mp3|5|0
 The value has three components that are separated by the character '|':
- 1. The file name and folder relative to the application folder.
- 2. The priority. The higher the integer the higher the priority.
- 3. The duration:
 - a. 0 means play the whole sound one time.
 - b. An integer > 0 means a time, in milliseconds, to play and repeat the sound.

accessibility.visual-impairment-profile

• Default Value: false

• Valid Values: true, false

- Changes take effect: When the application is started or restarted.
- Description: Specifies whether the profile for visually impaired users is active. This option enables more interface elements to be focusable (accessible from keyboard navigation and mouse-over) so that they can be navigated from Screen Reader applications.

accessibility.warning-message-bell

- Default Value: ""
- Valid Values: Letters A to Z and a to z. Numbers 0 through 9. All special characters that are valid Windows file names.
- Changes take effect: At the next interaction.
- Description: Specify the warning message sound configuration string -- for example: Sounds\warning.mp3|10|0
 The value has three components that are separated by the character'|':
- 1. The file name and folder relative to the application folder.
- 2. The priority -- The higher the integer the higher the priority.
- 3. The duration:
 - a. 0 means play the whole sound one time.
 - b. An integer > 0 means a time, in milliseconds, to play and repeat the sound.