

GENESYS

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Workspace Desktop Edition Deployment Guide

Active Recording Options

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Active Recording

active-recording.voice.recording-type

- Default Value: NETANN
- Valid Values: NETANN or MSML
- Changes take effect: When the application is started or restarted.
- Description: Specifies the type of voice recording to be used. NETANN and MSML are supported.
 - NETANN: Legacy call recording using NETANN can be provided by Stream Manager or Genesys Media Server.
 - MSML (Active Recording): Call recording through Media Server Markup Language (MSML) is provided through Genesys Media Server only. For details about this type of recording, refer to "Call Recording—MSML-based" in the SIP Server Deployment Guide.

active-recording.voice.recorder-uri

- Default Value: ""
- Valid Values: A string in format sip:host:port
- Changes take effect: When the application is started or restarted.
- Description: Specifies the URI of the voice recorder. Use this option if you will use a voice recorder other than the one that is configured in GVP.