

## **GENESYS**

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## Workspace Desktop Edition Deployment Guide

**Broadcast Message Privileges** 

## Broadcast Message Privileges

The following table lists the Broadcast Message privileges in the Interaction Workspace Broadcast Message Privileges section of the Role Privileges tab that can be enabled for a role. Privileges are assigned as configuration options in the Role Privileges tab of the Role object in Genesys Administrator (refer to the Procedure: Creating a Role and allowing an Interaction Workspace privilege and assigning a Role to an agent or agent group).

## **Broadcast Message Privileges**

Role privilege	Description
Broadcast - Can Use	The agent is permitted to receive and view broadcast messages.