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# Workspace Desktop Edition Help

[Interaction Workspace Help](#)

# Interaction Workspace Help

**Interaction Workspace** is a modular, customizable application that enables you to handle contact-center interactions, monitor contact-center and personal KPIs, and consult with your colleagues.

The Interaction Workspace Help contains information about how to:

- Use the **Composite views** to handle customer interactions, according to your role in the contact-center.
- Use the **Atomic views** that enable you to complete tasks, according to your role in the contact-center.
- **Launch Interaction Workspace.**
- **Use keyboard navigation and accessibility.**