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Workspace Desktop Edition Deployment Guide

IM options

5/4/2025

IM options

Tip

For the most up to date Workspace Desktop Edition configuration options, see the [Genesys Configuration Option Database](#).

- im.agent.prompt-color
- im.agent.text-color
- im.auto-answer
- im.new-message-bell
- im.other-agent.prompt-color
- im.other-agent.text-color
- im.prompt-for-end
- im.ringing-bell
- im.simple-transcript
- im.system.text-color
- im.time-stamp
- im.toast-timeout

Related Resources

The following topics discuss the implementation of these options:

- [Instant Messaging](#)
- [Communicating inside your business](#)
- [IM privileges](#)