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Workspace Desktop Edition Deployment Guide

Intercommunication options

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Intercommunication options

Tip

For the most up to date Workspace Desktop Edition configuration options, see the [Genesys Configuration Option Database](#).

- `intercommunication.chat.conference.invite-timeout`
- `intercommunication.chat.queue`
- `intercommunication.chat.routing-based-actions`
- `intercommunication.chat.routing-based-targets`
- `intercommunication.email.queue`
- `intercommunication.email.routing-based-actions`
- `intercommunication.email.routing-based-targets`
- `intercommunication.im.routing-based-actions`
- `intercommunication.im.routing-based-targets`
- `intercommunication.im.routing-points`
- `intercommunication.sms.queue`
- `intercommunication.sms.routing-based-actions`
- `intercommunication.sms.routing-based-targets`
- `intercommunication.voice.routing-based-actions`
- `intercommunication.voice.routing-based-targets`
- `intercommunication.voice.routing-points`
- `intercommunication.voicemail.enabled-target-types`
- `intercommunication.voicemail.routing-points`
- `intercommunication.<media-type>.queue`
- `intercommunication.<media-type>.routing-based-actions`
- `intercommunication.<media-type>.routing-based-targets`

Related Resources

The following topics discuss the implementation of these options:

- [Enabling Team Communicator calling features](#)

- Instant Messaging
- Chat
- Email
- Voicemail