

# **GENESYS**

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## Workspace Desktop Edition Deployment Guide

Team Communicator options

## Team Communicator options

#### Tip

For the most up to date Workspace Desktop Edition configuration options, see the Genesys Configuration Option Database.

- teamcommunicator.add-recent-filters.voice
- teamcommunicator.always-clear-textbox-on-new-interaction
- · teamcommunicator.contact-favorite-fields
- teamcommunicator.corporate-favorites
- · teamcommunicator.corporate-favorites-file
- · teamcommunicator.custom-favorite-fields
- teamcommunicator.interaction-queue-presence-metrics
- · teamcommunicator.internal-favorite-fields
- teamcommunicator.list-filter-showing
- teamcommunicator.list-status-reachable
- · teamcommunicator.load-at-startup
- · teamcommunicator.max-favorites-size
- · teamcommunicator.max-suggestion-size
- teamcommunicator.gueue-presence-metrics
- · teamcommunicator.recent-max-records
- teamcommunicator.request-start-timer
- teamcommunicator.routing-point-presence-metrics

#### Related Resources

The following topics discuss the implementation of these options:

- Enabling Team Communicator calling features
- 10. Creating Corporate Favorites
- Planning Your Deployment