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Workspace Desktop Edition Deployment Guide

Workbins privileges

12/17/2025

Workbins privileges

[**Modified:** 8.5.110.13]

The following table lists the Workbin privileges in the Workspace Workbin Privileges section of the Role Privileges tab that can be enabled for a role. Privileges are assigned as configuration options in the Role Privileges tab of the Role object in Genesys Administrator Extension (refer to the Procedure: [Creating a Role, allowing a Workspace privilege, and assigning a Role to an agent or agent group](#)).

Workbin Privileges

Role privilege	Description
Workbins - Can Search in Workbins	The agent is permitted to use the search filter function in the My Workbins and My Team Workbins views. Added: 8.5.110.13
Workbins - Can Use My Workbins	The agent is permitted to access the My Workbins functions. Modified: 8.1.40x.xx
Workbins - Can Use My Team Workbins	The agent is permitted to access the My Team Workbin functions. Added: 8.1.40x.xx

Workbin - Can search in Workbins