

GENESYS

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Workspace Desktop Edition Developer's Guide

Active Recording

Active Recording



Purpose: To present for each active recording command, the list of default subcommands available and the associated parameters.

Learn about the Active Recording Commands

These commands enable to perform active recording operations on interactions. Read Use Customizable Commands to see code snippets which demonstrate the usage of the commands.

Managing Active Recording

The commands presented in this section are specific to active recording of interaction and cover the following features (this list is not exhaustive):

- Start recording an interaction;
- Pause recording an interaction;
- · Resume recording an interaction;
- · Stop recording an interaction.

Chains of Commands to Manage Active Recording of Interactions

Default Commands	Parameters	
Chain ActiveRecordingPauseRecordIxnScreenCommand		
• Pause	CommandParameter: IInteractionOpenMedia - Genesyslab.Desktop.Modules.Core.Model.Interactions.IInteractionOpenMedia	
Chain ActiveRecordingPauseRecordScreenCallCommand		
• Pause	CommandParameter: IInteractionVoice - Genesyslab.Desktop.Modules.Core.Model.Interactions.IInteractionVoice	
Chain ActiveRecordingResumeRecordIxnScreenCommand		
• Resume	CommandParameter: IInteractionOpenMedia	
Chain ActiveRecordingResumeRecordScreenCallCommand		
• Resume	CommandParameter: IInteractionVoice	
Chain ActiveRecordingStartRecordIxnScreenCommand		
• Start	CommandParameter: IInteractionOpenMedia	
Chain ActiveRecordingStartRecordScreenCallCommand		
• Start	CommandParameter: IInteractionVoice	
Chain ActiveRecordingStopRecordIxnScreenCommand		
• Stop	CommandParameter: IInteractionOpenMedia	

Default Commands	Parameters
Chain ActiveRecordingStopRecordScreenCallCommand	
• Stop	CommandParameter: IInteractionVoice