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Workspace Desktop Edition User's Guide

Contact Center Tasks

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Contact Center Tasks

In this lesson, you will learn how to use the KPI, Statistics, receive business and system messages, and personalize your workspace.

This topic contains the following sub-topics:

- [View KPIs And Statistics](#)
- [Receive Business And System Messages](#)
- [Connect to your voicemail messages](#)
- [Personalize Your Workspace](#)