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Workspace Desktop Edition Deployment Guide

[Chat options](#)

Chat options

Tip

For the most up to date Workspace Desktop Edition configuration options, see the [Genesys Configuration Option Database](#).

- chat.agent.prompt-color
- chat.agent.text-color
- chat.attachment-download-timeout
- chat.auto-answer
- chat.auto-answer.enable-reject
- chat.auto-answer.timer
- chat.auto-mark-done-non-owner-agent
- chat.auto-mark-done-non-owner-agent.timer
- chat.auto-mark-done-owner-agent
- chat.auto-mark-done-owner-agent.timer
- chat.client.prompt-color
- chat.client.text-color
- chat.emojis-business-attribute
- chat.enable-auto-disconnect
- chat.historical.maximum-age
- chat.max-attachments-files
- chat.max-attachments-size
- chat.max-file-size
- chat.new-message-bell
- chat.nickname
- chat.on-hold-queue
- chat.other-agent.prompt-color
- chat.other-agent.text-color
- chat.pending-response-to-customer
- chat.pending-response-to-customer-bell
- chat.prompt-for-end

- `chat.reconnect-attempts`
- `chat.reconnect-timeout`
- `chat.restricted-attachment-file-types`
- `chat.ringing-bell`
- `chat.show-attachment-image-thumbnail`
- `chat.show-unread-notification`
- `chat.simple-transcript`
- `chat.system.text-color`
- `chat.time-stamp`
- `chat.toast-information-key`
- `chat.transcript-enable-history-filters`
- `chat.typing-isenabled`
- `chat.typing-timeout`

Related Resources

The following topics discuss the implementation of these options:

- [Chat](#)
- [MonitoringChatInteractions](#)
- [Chat Server options](#)
- [Chat privileges](#)