

GENESYS

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Workspace Desktop Edition Deployment Guide

Preparing to deploy Workspace

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This topic provides an overview of the deployment procedures for Workspace and discusses the prerequisites and other items that should be considered prior to deployment.

This topic contains the following sections:

- Migrating from Interaction Workspace 8.1 to Workspace 8.5
- Planning Your Deployment
- Deployment Overview
- ClickOnce Deployment
- Non-ClickOnce Deployment
- Configuring System-Access Permissions