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Workspace Desktop Edition Deployment Guide

Genesys Engage/Genesys Cloud Hybrid Integrations

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Genesys Engage/Genesys Cloud Hybrid Integrations

To use the following Genesys Cloud services in Workspace you must first provision a [Genesys Engage/Genesys Cloud hybrid integration](#).

The following Genesys Cloud services are available as Hybrid Integrations:

- [Genesys Predictive Engagement](#) (Altocloud). Click [here](#) to get started.