

GENESYS

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Workspace Desktop Edition Deployment Guide

Main Window privileges

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The following table lists the interaction bar privileges, in the Workspace Main Window Privileges section of the Role Privileges tab, that can be enabled for a role. Privileges are assigned as configuration options in the Role Privileges tab of the Role object in Genesys Administrator Extension (refer to the Procedure: Creating a Role, allowing a Workspace privilege, and assigning a Role to an agent or agent group).

Main Window Privileges

Role privilege	Description
Main Window - Can Use Interaction Bar	Enables the use of the Interaction bar in the Main Window.
Main Window - Can Dock the Main Window	Enables the use of the docking of the Main Window to the top of the agent's display.
Main Window - Can Auto-hide the Main Window	Enables the automatic hiding of the Main Window when it is docked.