

GENESYS

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Workspace Desktop Edition Deployment Guide

Workspace SIP Endpoint privileges

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The following table lists the Workspace SIP Endpoint privileges in the Workspace SIP Tasks section of the Role Privileges tab that can be enabled for a role. Privileges are assigned as configuration options in the Role Privileges tab of the Role object in Genesys Administrator Extension (refer to the Procedure: Creating a Role, allowing a Workspace privilege, and assigning a Role to an agent or agent group).

Workspace SIP Endpoint Privileges

Role privilege	Description
SIP Endpoint - Can Use Embedded SIP Endpoint	Indicates if Workspace will start automatically an embedded SIP Endpoint for the SIP Agent. If set to false, you will require an external SIP Endpoint application.