

GENESYS

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Workspace Desktop Edition Deployment Guide

<media-type> options

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[Modified: 8.5.143.08]

Tip

For the most up to date Workspace Desktop Edition configuration options, see the Genesys Configuration Option Database.

The following options can be configured for any supported media type in Workspace. When setting these options, replace <media-type> with the name of the media type you want to configure. For example, chat.auto-answer.

- <media-type>.auto-answer
- <media-type>.auto-answer.enable-reject
- <media-type>.auto-answer.timer
- <media-type>.contact-history.enable-combine-ixn-with-current [**Added:** 8.5.143.08]
- <media-type>.prompt-for-done
- <media-type>.pull-from-history-isenabled
- <media-type>.ringing-bell
- <media-type>.toast-information-key

Related Resources

The following topics discuss the implementation of these options: