

GENESYS

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Workspace Desktop Edition Deployment Guide

Outbound options

Outbound options

Tip

For the most up to date Workspace Desktop Edition configuration options, see the Genesys Configuration Option Database.

- · outbound-callback.ringing-bell
- outbound.callback-types
- · outbound.call-result-is-mandatory
- outbound.call-result-values
- · outbound.campaign-stale-timeout
- outbound.complete-record-before-transfer
- outbound.fields.float-separator-in-db
- · outbound.load-at-startup
- outbound.push-preview.auto-answer
- · outbound.push-preview.auto-answer.enable-reject
- · outbound.push-preview.auto-answer.timer
- outbound.push-preview.media-types
- · outbound.record-information.frame-color
- outbound.record-information.header-foreground-color
- outbound.reschedule-inherit-parent-availability-interval
- · outbound.sound.campaign-updated
- outbound.timed-preview-auto-dial
- · outbound.treatment-mode
- <media-type>.ringing-bell

Related Resources

The following topic discusses the implementation of these options:

· Outbound campaigns