

## **GENESYS**

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## Workspace Desktop Edition Deployment Guide

Section interaction-queue-presence

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## Tip

For the most up to date Workspace Desktop Edition configuration options, see the Genesys Configuration Option Database.

The interaction queue presence options enable agents to view interaction queue statistics information in Team Communicator. Refer to the Enabling Team Communicator Calling Features and Enabling the E-Mail Channel for information about how to use these options.

- · associated-object-ids
- · associated-statistic-type
- · error-level
- · object-ids
- statistic-name
- statistic-text
- warning-level