

GENESYS[®]

This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Workspace Desktop Edition Deployment Guide

Standard Response privileges

5/12/2025

Standard Response privileges

The following table lists the Standard Resource Library (SRL) privileges in the Workspace Standard Response Privileges section of the Role Privileges tab that can be enabled for a role. Privileges are assigned as configuration options in the Role Privileges tab of the Role object in Genesys Administrator Extension (refer to the Procedure: Creating a Role, allowing a Workspace privilege, and assigning a Role to an agent or agent group).

	5
Role privilege	Description
Standard Response Library - Can Use	The agent is permitted to access the Standard Response Library.

Standard Response Privileges