Workspace Desktop Edition Deployment Guide

Standard Response privileges

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Standard Response privileges

The following table lists the Standard Resource Library (SRL) privileges in the `Workspace Standard Response Privileges` section of the `Role Privileges` tab that can be enabled for a role. Privileges are assigned as configuration options in the `Role Privileges` tab of the Role object in Genesys Administrator Extension (refer to the Procedure: Creating a Role, allowing a Workspace privilege, and assigning a Role to an agent or agent group).

Standard Response Privileges

Role privilege	Description
Standard Response Library - Can Use	The agent is permitted to access the Standard Response Library.