

GENESYS

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Workspace Desktop Edition Deployment Guide

Standard Responses options

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Tip

For the most up to date Workspace Desktop Edition configuration options, see the Genesys Configuration Option Database.

- standard-response.auto-append-star-to-search
- standard-response.categories
- standard-response.field.<CustomFieldCode>
- standard-response.categories
- standard-response.default-search-type
- standard-response.enable-usage-feedback
- standard-response.languages
- standard-response.shortcuts.<keyword>
- standard-response.suggested-responses-min-relevancy

Related Resources

The following topics discuss the implementation of these options:

- Standard Responses
- · Standard Response privileges
- Standard Responses Library
- Email
- Chat
- Chat privileges