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Workspace Desktop Edition Deployment Guide

Statistics options

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Statistics options

Tip

For the most up to date Workspace Desktop Edition configuration options, see the Genesys Configuration Option Database.

- statistics.displayed-statistics
- statistics.queues
- statistics.refresh-time
- statistics.routing-points

Related Resources

The following topics discuss the implementation of these options:

- KPIs and Contact Center Statistics
- Section Object Statistic Name
- Section KPI Name
- Section interaction-queue-presence
- Section routing-point-presence
- Statistics privileges
- Introduction to configuration options