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Workspace Desktop Edition Deployment Guide

Team Lead options

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Team Lead options

Tip

For the most up to date Workspace Desktop Edition configuration options, see the [Genesys Configuration Option Database](#).

- teamlead.agent-status.enabled-agent-group-security-mode
- teamlead.agent-status.enabled-remote-actions
- teamlead.monitoring-scope

Related Resources

The following topic discusses the implementation of these options:

- [Team Leads and Supervisors](#)