

# **GENESYS**<sup>®</sup>

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## Workspace Desktop Edition Deployment Guide

**View options** 

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# View options

#### Tip

For the most up to date Workspace Desktop Edition configuration options, see the Genesys Configuration Option Database.

These options control two different types of regions within the various views, sortable and selectable regions, and sortable regions.

## Sortable and Selectable Regions

- views.CaseContactRegion.activate-order
- views.CaseContactRegion.order
- views.ContactInfoHistoryMultiRegion.activate-order
- views.ContactInfoHistoryMultiRegion.order
- views.ContactTabBottomHistoryMultiRegion.activate-order
- views.ContactTabBottomHistoryMultiRegion.order
- views.InteractionDetailsRegion.activate-order
- views.InteractionDetailsRegion.order
- views.ToolbarWorkplaceRegion.activate-order
- views.ToolbarWorkplaceRegion.order
- views.WorkbinsTabBottomHistoryMultiRegion.activate-order
- views.WorkbinsTabBottomHistoryMultiRegion.order

## Sortable Regions

• views.ToolbarWorksheetButtonRegion.order