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Workspace Desktop Edition Deployment Guide

Workitem options

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Workitem options

Tip

For the most up to date Workspace Desktop Edition configuration options, see the [Genesys Configuration Option Database](#).

- <media-type>.auto-answer
- <media-type>.auto-answer.enable-reject
- <media-type>.auto-answer.timer
- <media-type>.prompt-for-done
- <media-type>.pull-from-history-isenabled
- <media-type>.ringing-bell
- <media-type>.toast-information-key

Related Resources

The following topics discuss the implementation of these options:

- [Workitems](#)
- [Workitem privileges](#)
- [Open Media options](#)