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Workspace Desktop Edition User's Guide

Contact Center Tasks

Contact Center Tasks

In this lesson, you will learn how to use the KPI, Statistics, receive business and system messages, and personalize your workspace.

This topic contains the following sub-topics:

- [View KPIs And Statistics](#)
- [Receive Business And System Messages](#)
- [Connect to your voicemail messages](#)
- [Personalize Your Workspace](#)