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# Using the ACME Sample Application

Import and Configure the ACME Solution in iWD Manager

# Import and Configure the ACME Solution in iWD Manager

1. Under the tenant System Import the standard iWD 8.5 configuration file iwd.xml using the migration tool. Refer to the Migration to 8.5.0 section in iWD 8.5 Deployment Guide for usage details.
2. Start up iWD Manager and log in. Start your application server. Navigate to the iWD Manager URL as described in the **Installing iWD Manager** procedure in the Installation chapter of the iWD 8.5 Deployment Guide. For the log in dialog, where it asks you to specify the name of the iWD Manager application, you should use the name of the iWD Manager application you created as part of the **Installing iWD Manager** procedure in the Installation chapter.
3. Import the standard iWD 8.5 media icons configuration. In iWD Manager, if you have not already done so, under the System tenant you must import the standard iWD 8.5 media icons configuration file iwd\_media\_icons.xml. iwd\_media\_icons.xml is located in the config directory that is created when you installed iWD Manager.
4. Start up GAX (Genesys Administrator Extension) and log in. Start up your GAX application server. Navigate to GAX URL as described in the “Installing the iWD GAX Plugin Component “ procedure in Installation chapter of the iWD 8.5 Deployment Guide. Under the System tenant, create a new managed tenant called ACME. Procedure for creating a new tenant is described in Creating the (Tenant and) Solution in iWD GAX Plugin section in iWD 8.5 Deployment Guide.
5. Under ACME tenant import the acme.xml file using the migration tool. Refer to Migration to 8.5.0 section in iWD 8.5 Deployment Guide for usage details.
6. Import the standard iWD 8.5 media icons configuration under ACME tenant In iWD Manager open the ACME tenant in the tenant selection drop-down box and then select the **Import/Export** link in the left-hand navigation menu, while in the **General** section. From the **Import/Export** screen, import the iwd\_media\_icons.xml file. iwd\_media\_icons.xml is located in the ...\\iWD Manager\\config directory. If everything went OK, you will see a message appear at the bottom of the screen informing you that the import was completed successfully.
7. Under **Services**, select the **Configure Ixn Custom Properties** node, and check for any mapping errors that are displayed. If there are any mapping errors, click the **Configure Ixn Custom Properties** button to update your configuration. If any updates are made, you will need to restart your Interaction Server.
8. Create Integrated Capture Points (Web Service Capture Point and XML File Capture Point). Refer to eServices Integrated Capture Points Guide for details on creating Integrated Capture Points.