GENESYS™

iWD Deployment Guide

Blocked Lookup Tables

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When a configuration transaction object already exists with its alias attribute set to `Iwd_Lookup_Tables_List`, it is not possible to create a new Lookup Table due to a constraint violation of the uniqueness of the alias attribute value. An error message is displayed to inform users about this violation.

If this type of error arises, before checking privileges, do the following:

1. Check whether any object with a different on-screen name and the alias `Iwd_Lookup_Tables_List` already exists.

2. If so, back it up then remove and recreate the entire whole Lookup Table from scratch via the GAX interface.