

GENESYS

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iWD GAX Plugin Help

IWD Genesys Administrator Extension Plugin Help

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This is the iWD Genesys Administrator Extension (GAX) Plugin Help. Here you can get help about:

- Business Structure—Solutions, Departments and Processes and their attributes and metrics.
- Data Mart—Configuration details, including Logging, Database, Stat Server, Schedules, Expirations, Tenant Attributes, Department Attributes, Process Attributes, Task Attributes and Dimension Mapping.
- Data Mart Dashboard—A real-time view of the status of iWD Services.
- Lookup Tables—Creating and modifying Lookup Tables

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