

GENESYS

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iWD Manager Help

Filters

Filters

Filters allow you to refine the list of tasks that are displayed in the GTL. Each filter is defined by a set of filter criteria (optional) and table columns that will be displayed in the GTL.

Preconfigured Filters

The table below lists the attributes and actions that are available in the **Filters** view.

Filter Attributes

Attribute/Action	Description
Name	The name of the filter.
Public	Whether the filter will be available to all users (checked) or only the current user (unchecked).
Filter Criteria	Tasks that do not match the defined criteria will be excluded from the GTL when the filter is selected. New criteria conditions can be added by selecting them from the Select criteria to add drop-down list. Some criteria conditions are parameterized; for such conditions, parameters can be configured directly in a criteria table (such as, status for Status is criteria). Custom attributes can be used in many of the filter criteria, with proper configuration. Custom Attributes for tasks are configured in the iWD GAX Plugin component. See the Task Attributes tab of the Data Mart section of iWD GAX Plugin Help.
Table Columns	The GTL will display these columns when the filter is selected. Columns can be added, removed, and reordered. A user can select from a list that includes all iWD core and extended attributes, by default. With proper configuration, custom attributes can also be selected.
Save, Save & Close, Cancel, Delete	Standard iWD Manager functions.

Creating Custom Filters

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Creating a Custom Filter

- 1. Click **Filter > New** in the left navigation pane.
- 2. Check the **Public** checkbox to make the new filter available to all users. If this box is not checked, only the current user can view the new filter.
- 3. From the **Select criteria to add** drop-down menu at the bottom left, select filter criteria for the new filter. Use the red delete button displayed to the right of the selected criterion to delete it if required.
- 4. From the **Select column to add** drop-down menu at the bottom center, add any new table columns for displaying the filter output. The current selection of table columns appears to the right of the screen. Use the up/down arrows to sort the display of the table columns. Use the red delete button to delete any columns as required.
- 5. Click **Save** or **Save and Close**. The newly created filter is now available for selection in the main Global Task List window.

Related Links

- Global Task List
- Media Icons
- Import/Export
- Custom Interaction Properties

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