

GENESYS

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iWD Manager Help

Import and Export

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Important

In release 8.5, almost all the configuration elements have moved from iWD Manager into the iWD GAX Plugin component or to another part of Genesys Administrator Extension.

The following properties and actions are available in the Import/Export panel:

- **Import Configuration**—Allows you to import the iWD Media Icons configuration from an XML file. In the **Import Configuration** pane, click **Choose File** to browse to the file you require on your local drive, select it and and click **Import**.
- Export Media Icons—Allows you to export the tenant's media icons to an XML file. In the Export Configuration pane, check the Export Media Icons checkbox and click Export.

Related Links

- Global Task List
- Filters
- Media Icons
- Custom Interaction Properties

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