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iWD Manager Help

Media Icons

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The **Media Icons** view provides a way to map graphical icons to media types to display in the GTL. iWD comes with some pre-loaded icons, but additional icons can be uploaded and mapped to existing media types, or new media types. Icons must be 16x16, but can be in any of the following file formats:

- GIF
- JPG
- BMP
- PNG

The following properties and actions are available in the **Media Icons** panel:

Icon	Description
Media Type	The media type to which the icon will be mapped. This list of media types is retrieved dynamically from Genesys Configuration Server. Media types are a type of Business Attribute in Configuration Server. Genesys provides out-of-the-box media types but new custom media types can be added.
Icon	The graphical 16x16 icon that will be displayed in the GTL when a task is of the media type to which the icon is mapped.
File Name	The file name of the icon.
New Icon Mapping	Provides a way for you to upload a new icon from the file system.
Browse	Opens a File Upload dialog window to enable you to browse the file system to select an icon.
Upload	Uploads the icon selected via the Browse action.
Save/Save and Close/Cancel	Standard iWD Manager functions.

Related Links

- [Global Task List](#)
 - [Filters](#)
 - [Import/Export](#)
 - [Custom Interaction Properties](#)
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