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## iWD Manager Help

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iWD Manager allows you to monitor and manage tasks in the iWD Global Task List (GTL), and perform some administration.

## Task Monitoring & Management

Monitor the current list of GTL tasks, and override configured task-handling logic by performing manual task operations.

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[Global Task List](#)

[Filters](#)

## Administration

Manage media icons and update customer interaction properties.

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[Manage Media Icons](#)

[Import/Export Media Icons](#)

[Configure Custom Interaction Properties](#)