

GENESYS

This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

iWD Data Mart Reference Guide

AGENT Dimension

AGENT Dimension

The AGENT dimension, which is populated from task information, stores agent keys and IDs that are captured from the source system. This dimension is a core iWD attribute.

The AGENT Dimension

Field	Data Type	Description
AGENT_KEY	int	Primary key of this table.
AGENT_ID	varchar(255)	ID of the agent as captured by the source system.
CREATED_ETL_AUDIT_KEY	int	Key to the ETL_AUDIT dimension, identifying the ETL job that created this record.
UPDATED_ETL_AUDIT_KEY	int	Key to the ETL_AUDIT dimension, identifying the ETL job that last updated this record.