



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

iWD Data Mart Reference Guide

QUEUE_TARGET Dimension

5/11/2025

QUEUE_TARGET Dimension

A queue target represents the destination object where a task was distributed. The QUEUE_TARGET dimension stores this information.

The QUEUE_TARGET Dimension

Field	Data Type	Description
QUEUE_TARGET_KEY	int	Primary key of this table.
QUEUE_TARGET_TYPE	varchar(255)	Type of the queue; one of the following: <ul style="list-style-type: none">• InteractionQueue• AgentWorkbin• AgentGroupWorkbin• PlaceWorkbin• PlaceGroupWorkbin
QUEUE_TARGET_NAME	varchar(255)	Workbin name of the agent, agent group, place, or place group or the name of the interaction queue.
CREATED_ETL_AUDIT_KEY	int	Key to the ETL_AUDIT dimension , identifying the ETL job that created this record.
UPDATED_ETL_AUDIT_KEY	int	Key to the ETL_AUDIT dimension , identifying the ETL job that last updated this record.