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iWD Overview

intelligent Workload Distribution Overview

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Welcome to the intelligent Workload Distribution (iWD) Overview Guide, where you'll find high-level, conceptual and architectural information about iWD.

This document has three primary audiences:

- IT staff who are responsible for the iWD installation and system configuration (such as servers, connections, and services).
- Business analysts who are responsible for iWD business configuration (such as contracts, business processes, and rules).
- Team managers responsible for managing enterprise resources who are working on tasks that are supplied by iWD.

If you're brand new to iWD, please right-click on the link below and select **Open link in new tab** to watch the introductory video.

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