



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

iWD Deployment Guide

iWD Architecture Diagrams for 8.5.x

5/8/2025

iWD Architecture Diagrams for 8.5.x

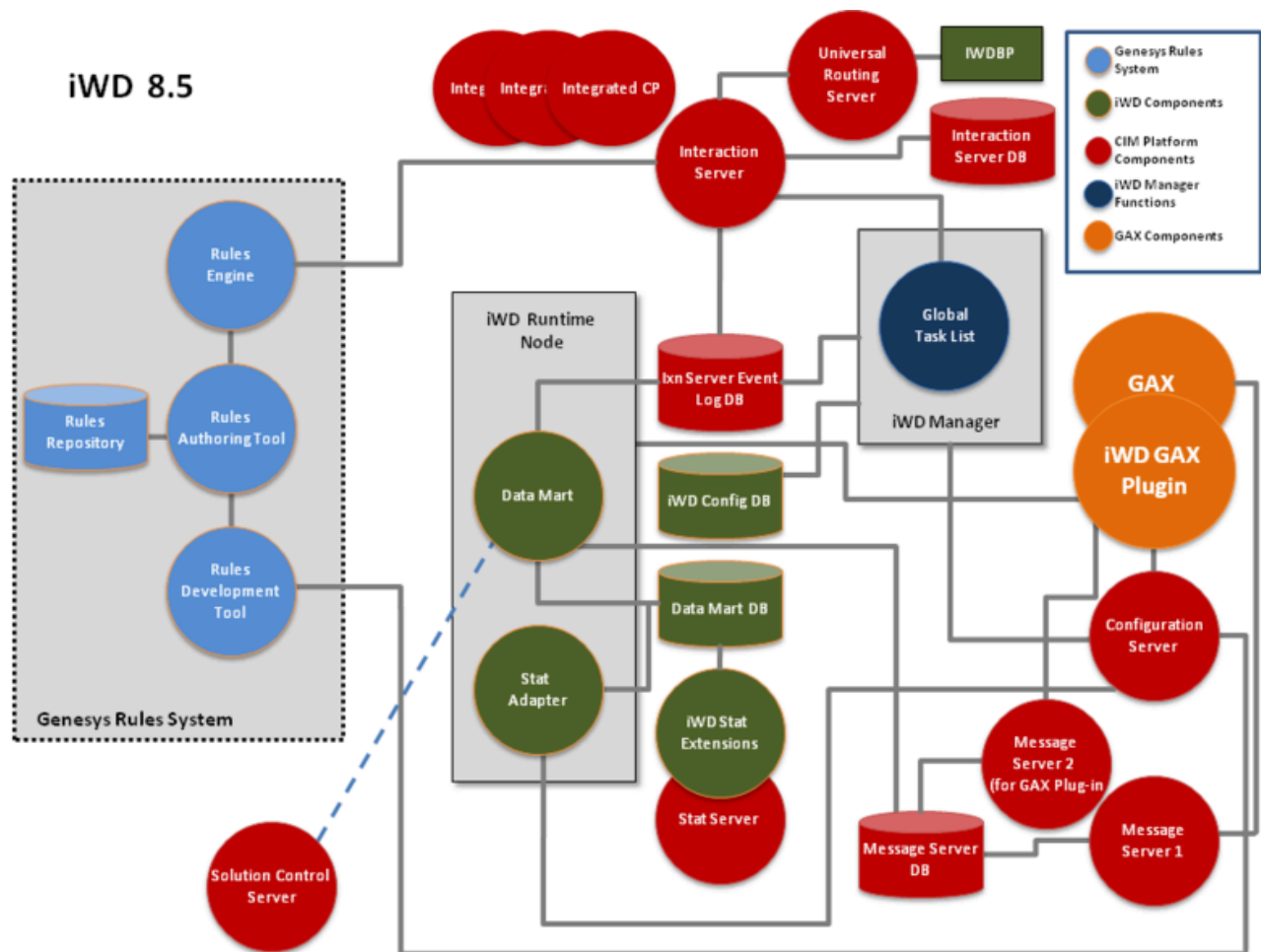
Contents

- [1 iWD Architecture Diagrams for 8.5.x](#)
 - [1.1 Video - Differences between 8.1.1 and 8.5.0](#)
 - [1.2 8.5.x Component Architecture](#)
 - [1.3 8.5.x Genesys CIM Platform and IWD Solution](#)

Video - Differences between 8.1.1 and 8.5.0

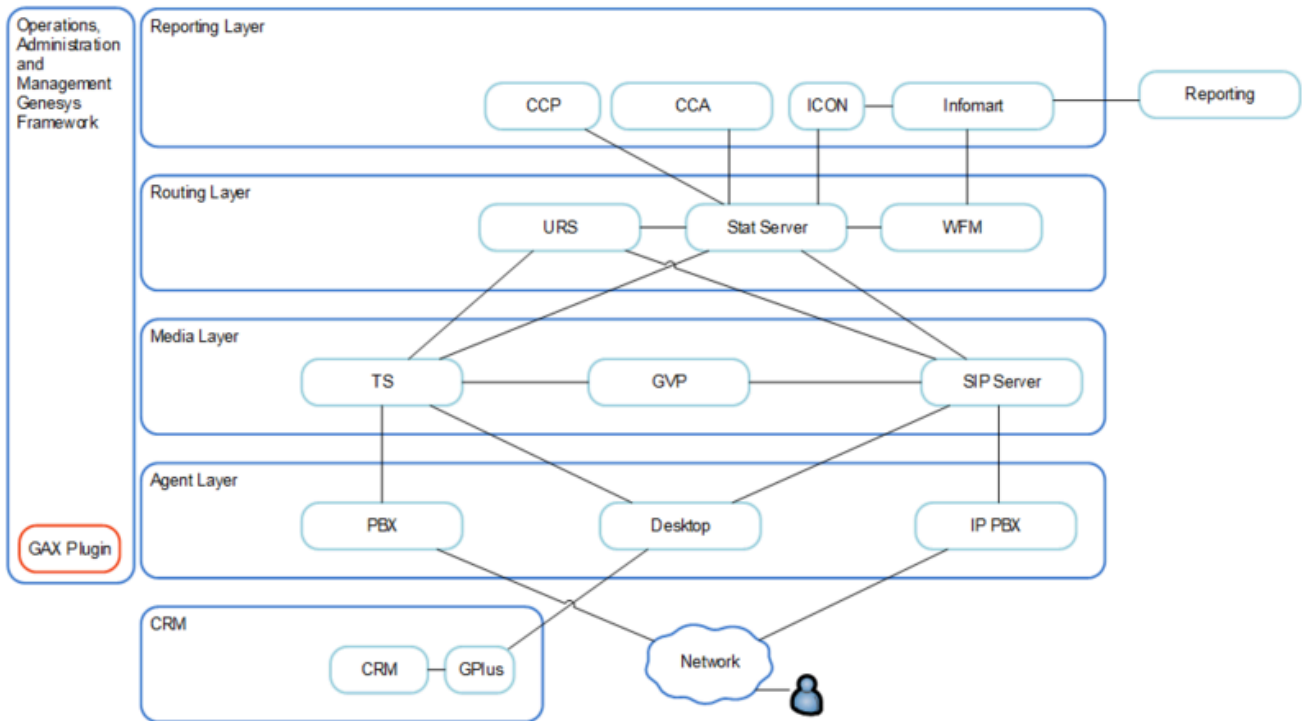
[Click here](#) to watch a short video of differences between the 8.1.1 and 8.5.0 architectures.

8.5.x Component Architecture



8.5.x Genesys CIM Platform and IWD Solution

Genesys CIM Platform



Genesys CIM Platform with IWD Solution

