iWD Deployment Guide

iWD Architecture Diagrams for 8.5.x

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iWD Architecture Diagrams for 8.5.x

Contents

Video - Differences between 8.1.1 and 8.5.0
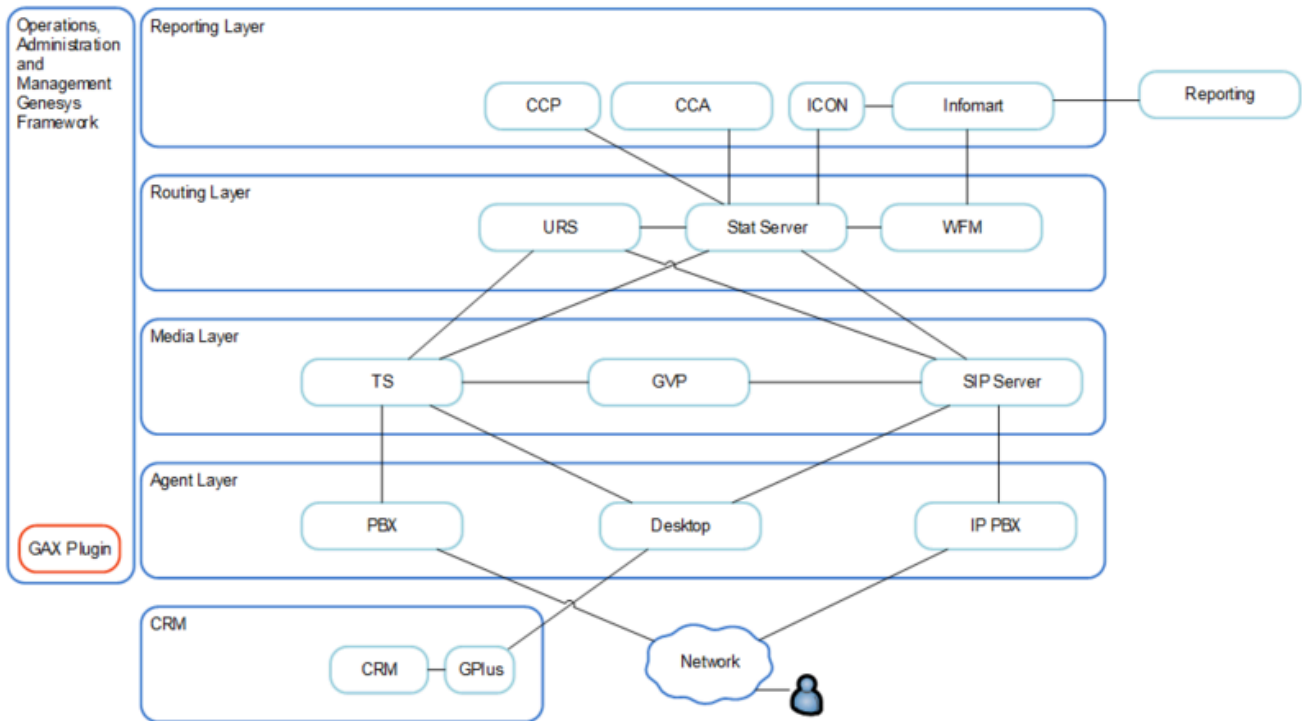
Click here to watch a short video of differences between the 8.1.1 and 8.5.0 architectures.

8.5.x Component Architecture
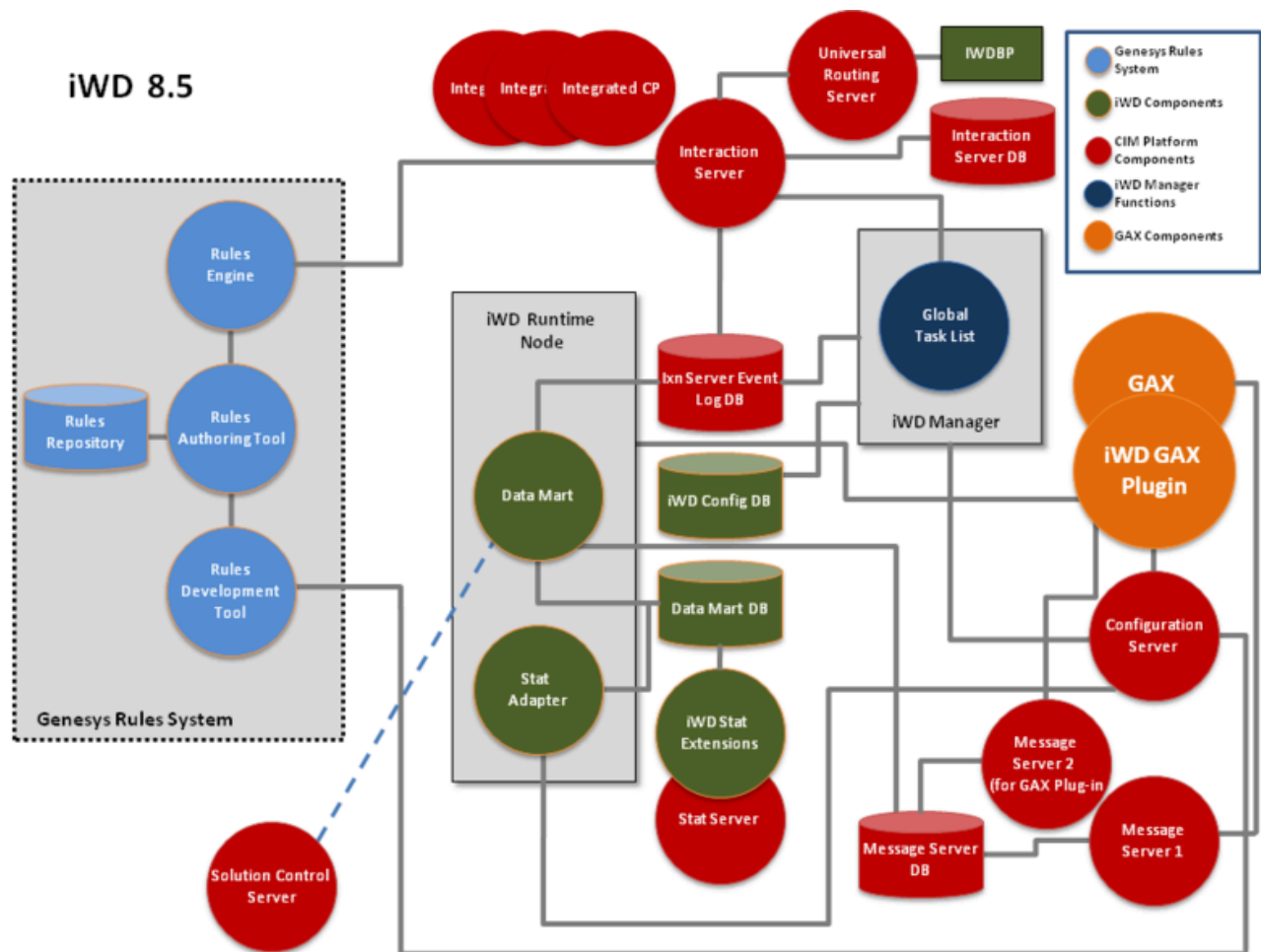
8.5.x Genesys CIM Platform and IWD Solution

Genesys CIM Platform

Genesys CIM Platform with IWD Solution