Working with the iWD Business Process in Composer

Prerequisites

12/15/2025

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Software Requirements

The 8.5.1 IWD Business Process requires:

- Interaction Server 8.5.1 or higher
- Universal Routing 8.1 or higher
- iWD 8.5.1 or higher
- GRS 8.5 or higher

plus:

- ORS/Composer components as follows:
    - Orchestration Server 8.1.4 or higher.
    - Composer 8.1.410.09 or higher.

8.5.106

A minimum version of ORS 8.1.400.48 is required to use the improvements implemented in 8.5.106.