

## **GENESYS**

This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

## iWD Data Mart Reference Guide

Activating IWD Aggregate Plugins

5/10/2025

## Activating IWD Aggregate Plugins

Similarly to activating statistics (see Composition of IWD Statistics and Aggregates), you activate a plug-in by appending it to the plugins.properties file, which is located in the \plugins subfolder. By default, only the task classification aggregate is enabled in this file to minimize ETL processing time and Data Mart size; this plug-in's content consists of the following single line:

\${KETTLE\_REPOS\_DIR}\plugins\classif,task\_classif\_fact

To enable additional plugins, perform the following steps:

- 1. Stop iWD Data Mart runtime node.
- 2. Using an ASCII editor, open plugins.properties, add a row for each plug-in that you want to enable, and save.



This file should not contain any extraneous lines.

3. Run the iWD database upgrade command-line utility, dbup\_dm.cmd, to see the effect of these changes. One function of this utility is to create the necessary tables to support these plug-ins. Refer to the *Creating the iWD Data Mart Database* tab **on this page** in the *iWD 8.5 Deployment Guide* for additional information about this utility.

For example, to add the agent aggregate plug-in, add a line to the file as shown below:

\${KETTLE\_REPOS\_DIR}\plugins\classif,task\_classif\_fact
\${KETTLE\_REPOS\_DIR}\plugins\agent,task\_agent\_fact

Genesys provides this transformation script but you must enable it in order to use it.