

GENESYS

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iWD Manager Help

User Settings

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User Settings

User Settings



This view lets you see and change some basic settings for your iWD Manager account. Refresh the display by clicking **Refresh**.

- 1. Select values from the drop-down lists for:
 - Timezone
 - Language
 - Date and time format
 - Date format
 - · First day of week
 - Default filter
- 2. Click **Save** (top right) to commit the change.

You can also edit the **Date** and the **Date and time format** fields manually.

• Date—The **Date** format is used in filters as date attribute values.

• Date and time format—The **Date and time format** is used in the GTL's date and time, both in columns and as attribute values in details as well as in the task modification panels used to input date/time formats. You must use a valid format and you should not use the backslash (\) character. The default value is: YYYY-MM-DD HH:mm Z.

Important

All date or date+time fields display and/or retrieve their values in the timezone defined here for a user. Despite the timezone used, the absolute dates and/or times do not change.

Default filter

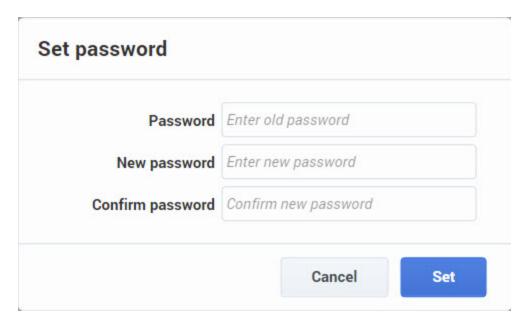
The default filter is applied at the time when a user enters a Business Context in the Global Task List.

- 1. Set the Default Filter in User Settings.
- 2. Open the Global Task List and select a Business Context.
- 3. The chosen filter is applied by default.

Important

The default filter is applied only if there is a filter available in the Business Context's Tenant. Otherwise no filter will be applied.

Set Password



- 1. Click **Set Password** (top right of **User Settings** dialog) to reset your password.
- 2. In the dialog that opens (left), enter the current password, the new password and confirm the changes.
- 3. Click the **Set** button to commit the change.

Related Links

- Global Task List
- Filters
- Media Icons