

## **GENESYS**

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## iWD Data Mart Reference Guide

**AGENT Dimension** 

## AGENT Dimension

The AGENT dimension, which is populated from task information, stores agent keys and IDs that are captured from the source system. This dimension is a core iWD attribute.

## **The AGENT Dimension**

Field	Data Type	Description
AGENT_KEY	int	Primary key of this table.
AGENT_ID	nvarchar(255)	ID of the agent as captured by the source system.
CREATED_ETL_AUDIT_KEY	int	Key to the ETL_AUDIT dimension, identifying the ETL job that created this record.
UPDATED_ETL_AUDIT_KEY	int	Key to the ETL_AUDIT dimension, identifying the ETL job that last updated this record.