

GENESYS

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iWD Data Mart Reference Guide

ETL CUSTOM MAP System

ETL_CUSTOM_MAP System

The ETL_CUSTOM_MAP table is used to configure mapping of task custom attributes to attributes in the $I_H_TASK_FACT$ and $I_H_TASK_WORK_FACT$ tables, as well as the CUSTOM_DIM dimension.

The ETL_CUSTOM_MAP System Table

Field	Data Type	Description
ETL_CUSTOM_MAP_KEY	int	Unique mapping record key.
SOLUTION_KEY	int	Key to the SOLUTION dimension identifying the solution for which this mapping is valid. If NULL, the custom mapping applies to all solutions.
PROCESS_KEY	int	For which process this mapping is valid. If null applies to all processes.
DEPARTMENT_KEY	int	Key to the DEPARTMENT dimension.
TYPE	varchar(30)	Indicates where this custom attribute has been configured. One of the following:
		 taskattribute
		 taskdimension
		• tenant
		• department
		• process
KEY_NAME	varchar(255)	Custom attribute key name in the Interaction Server database.
IS_DIMENSION	int	Indicates whether this attribute should be mapped to the CUSTOM_DIM dimension instead of to a fact table.
		0 for taskattribute types
		• 1 for other than taskattribute types
CUSTOM_ATTRIBUTE_INDEX	int	Custom attribute index. If IS_DIMENSION is false (0), 0-9; otherwise 0-4.