

## **GENESYS**

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## iWD Data Mart Reference Guide

**METRIC Dimension** 

## METRIC Dimension

Metrics are values that can be associated with a department or process. Metrics are set in iWD and are used to associate a value for evaluation against various attributes for reporting purposes (that is, "Cost per Task" set to \$0.50). This dimension contains the following fields:

## **The METRIC Dimension**

| Field                  | Data Type     | Description  |
|------------------------|---------------|--|
| METRIC_KEY             | int           | Primary key of this table.   |
| METRIC_CONFIG_ID       | nvarchar(40)  | iWD GAX Plug-in ID for the metric.   |
| METRIC_CONFIG_EVENT_ID | bigint        | ID of the event that created or updated the metric record.   |
| METRIC_NAME            | nvarchar(255) | Name of the metric as set in iWD.  |
| METRIC_DESCRIPTION     | nvarchar(255) | Description of what the metric represents as set in iWD.   |
| METRIC_VALUE           | nvarchar(255) | Metric value. It is incumbent on<br>the report writer to perform any<br>type conversion on this field. |
| TENANT_KEY             | int           | Key to the TENANT dimension.   |
| SOLUTION_KEY           | int           | Key to the SOLUTION dimension  |
| DEPARTMENT_KEY         | int           | Key to the DEPARTMENT dimension.   |
| PROCESS_KEY            | int           | Key to the PROCESS dimension.  |
| CREATED_ETL_AUDIT_KEY  | int           | Key to the ETL_AUDIT dimension, identifying the ETL job that created this record.                      |
| UPDATED_ETL_AUDIT_KEY  | int           | Key to the ETL_AUDIT dimension, identifying the ETL job that last updated this record.                 |
| VALID_FROM             | datetime      | The date, in YYYY-M-D HH:MM:SS F format, from which this metric is valid.                              |
| VALID_TO               | datetime      | The date, in YYYY-M-D HH:MM:SS F format, until which this metric is valid.                             |
| VERSION                | int           | Version of the record.   |