

## **GENESYS**

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## iWD Data Mart Reference Guide

QUEUE\_TARGET Dimension

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## QUEUE\_TARGET Dimension

A queue target represents the destination object where a task was distributed. The QUEUE\_TARGET dimension stores this information.

Field	Data Type	Description
QUEUE_TARGET_KEY	int	Primary key of this table.
QUEUE_TARGET_TYPE	nvarchar(255)	Type of the queue; one of the following:
		InteractionQueue
		AgentWorkbin
		AgentGroupWorkbin
		PlaceWorkbin
		PlaceGroupWorkbin
QUEUE_TARGET_NAME	nvarchar(255)	Workbin name of the agent, agent group, place, or place group or the name of the interaction queue.
CREATED_ETL_AUDIT_KEY	int	Key to the ETL_AUDIT dimension, identifying the ETL job that created this record.
UPDATED_ETL_AUDIT_KEY	int	Key to the ETL_AUDIT dimension, identifying the ETL job that last updated this record.

## The QUEUE\_TARGET Dimension